

School confirmed case FAQS

There is a confirmed case of Covid-19 at my child's educational setting, what should I do?

The following answers to the most common questions asked aim to help our parents and carers understand the facts and the arrangements that have been put in place:

Q. Is the staff member unwell and how was Covid-19 detected?

A. The staff member with the confirmed case is RECOVERING and HAS MILD SYMPTOMS and is isolating at home. They were tested AFTER DEVELOPING SYMPTOMS.

Q. Was the staff member attending around the time they tested positive?

A. No, they have not been in school since last week.

Q. Should I get my child tested for Covid-19?

A. No, please don't get them tested UNLESS they develop any of the Covid-19 symptoms:

- **a high temperature** – where your child feels hot to touch on their chest or back
- **or a new, continuous cough** – this means coughing a lot, for more than an hour, or 3 or more coughing episodes in 24 hours
- **or a loss or change to sense of smell or taste** – this means they cannot smell or taste anything, or things smell or taste different to normal

If a child is tested without symptoms, or too soon this could result in a false negative, which means they receive a negative result before symptoms develop and they do in fact go on to develop Covid-19.

Q. Do children from different classes play together at break times?

A. **No**, children from each class have designated spaces for their bubble. They do not mix across the bubbles.

General Questions about arrangements

Q. My child has a cold should I get a Covid-19 test?

A. Only if they have any of the symptoms of Covid-19. It is fine to send your child to school with a minor cough or cold. They should attend school if they are fit to do so. But if they have a fever, keep them off school until the fever goes. Get advice if you're worried about your child and not sure what to do – it could be another illness and not Covid-19.

Q. In what other circumstances should I NOT send my child to school?

A. South Gloucestershire Council has produced a quick Covid-19: Is my child too ill for school? guide for parents and carers to help you understand when NOT to send your child to school, the steps to take and when to send them back. Visit www.southglos.gov.uk/schoolreturn to view the guide.

Q. Can school provide me with a test?

A. No, if a child is displaying symptoms a test should be booked through <https://www.gov.uk/get-coronavirus-test>. Each school has been given 10 tests to be used in emergencies for children displaying symptoms where parents are unable to access a test site and need support.

Q. Should parents and carers socially distance when dropping off and collecting their child/children?

A. **Yes** - please remain two metres apart where possible and wash your hands before and after visiting school. We are staggering start and finish times and are using different points of entry to minimise the number of people on site at any one time.

Q. Do I need to wear a face covering when I come to the school?

A. Yes we do ask that you wear a face covering, unless you are exempt.

Q. Are staff social distancing in school?

A. **Yes** - staff are doing everything they can to maintain social distancing.